



# A Member's Guide To Registering on myTrustmarkBenefits.com

Health Benefits

**Trustmark**<sup>®</sup>  
benefits beyond benefits

To register as a member on myTrustmarkBenefits.com for the first time, you will need to follow these steps:

## Step One: Create an Account

Go to [myTrustmarkBenefits.com](https://myTrustmarkBenefits.com) and select the **Create Your Account** button under the Participant section. Each plan member will need to create their own account.

Trustmark  
benefits beyond benefits

Trustmark Health Benefits

Español

**Log in**

Username

Password

[Forgot your password?](#)  
[Forgot your username?](#)

**Register**

**Participant**  
Find a doctor, check claim status, manage your health and more.  
[CREATE YOUR ACCOUNT](#)

**Employer/Client**  
Manage employee coverage and eligibility, view claims and view reports.  
[CREATE YOUR ACCOUNT](#)

**Broker**  
Keep tabs on your clients' plan and access reports.  
[CREATE YOUR ACCOUNT](#)

**Provider**  
Check the status of your patients' claims and confirm their eligibility history.  
[CREATE YOUR ACCOUNT](#)

Also available in Spanish.

Trustmark  
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Español

**Iniciar sesión**

Nombre de usuario

Contraseña

[¿Olvidó su contraseña?](#)  
[¿Olvidó su nombre de usuario?](#)

**Registrarse**

**Integrante**  
Busque un médico, verifique el estado de sus reclamos, administre su salud y mucho más.  
[CREE SU CUENTA](#)

**Empleador/Cliente**  
Administre la cobertura y elegibilidad de sus empleados, vea los reclamos e informes.  
[CREE SU CUENTA](#)

**Agente**  
Esté al tanto de los planes de sus clientes y acceda a los informes.  
[CREE SU CUENTA](#)

**Proveedor**  
Verifique el estado de los reclamos de sus pacientes y confirme el historial de elegibilidad.  
[CREE SU CUENTA](#)

**Note:** If at any time, you forget your username or password, you can select the appropriate link under the login button on the home page, and then follow the prompts.

## Step Two: Activation

- Enter the required fields with information from your ID card.
- Click **Next**.

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Español

**Activation**

**Let's get started!**

To keep this simple, all of the fields below are required.

Your Member ID or SSN

Your Last Name

Your ZIP/Postal Code

Your Date of Birth

[NEXT](#)

Sample ID Card:

Trustmark  
000-222-3333  
myTrustmarkBenefits.com

Employee  
Medical Plan

Client Logo  
Employer:  
Group #:

Network Logo  
www.Trustmark.com

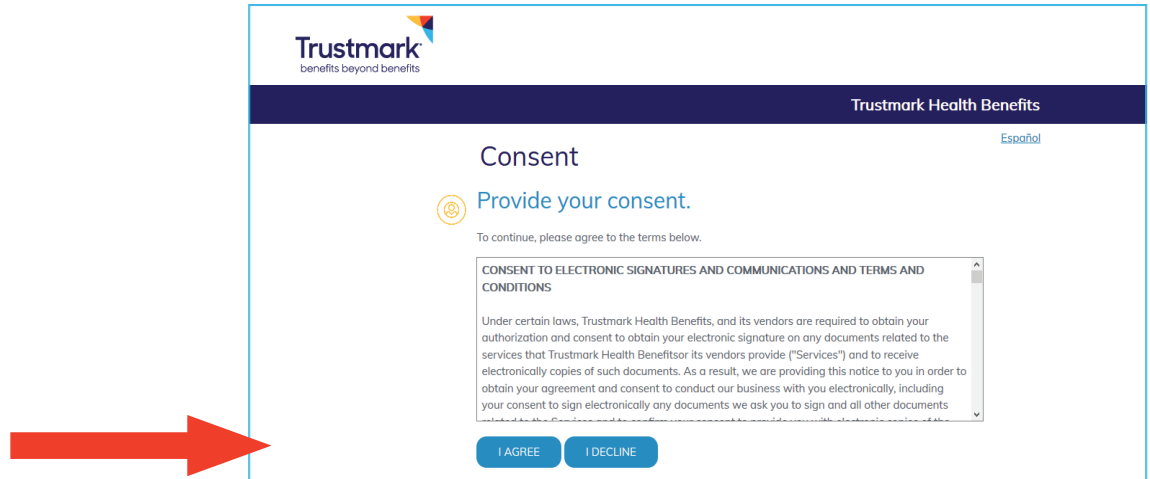
Member  
Member ID:

Therapy Plan  
Dependent Coverage: No

Rx Logo  
Dependent Coverage No  
R2294 00000  
P2294 00000  
R2294 00000

## Step Three: Provide Your Consent

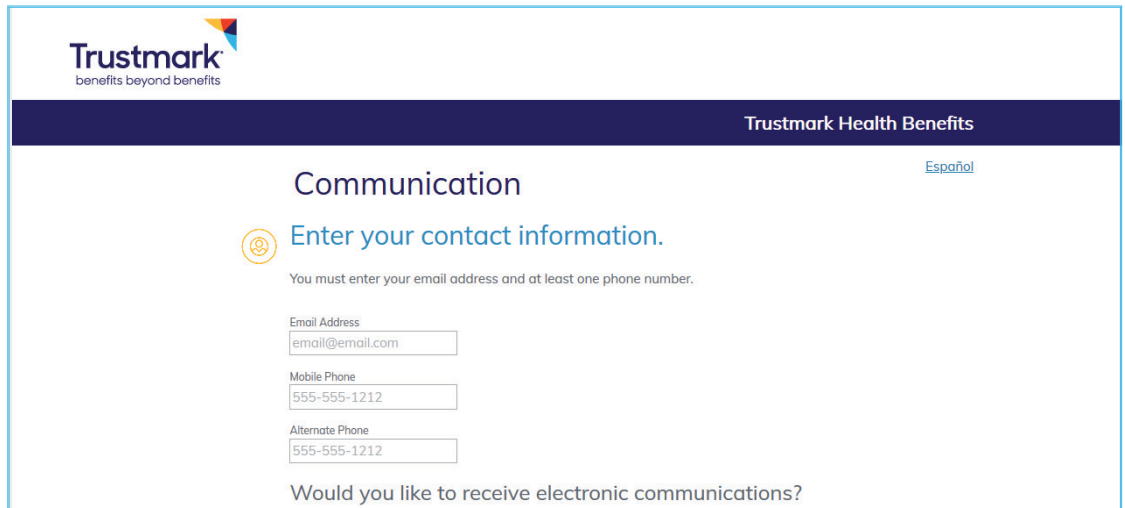
Click "I agree" to accept the consent to electronic signatures and communications and terms and conditions.



The screenshot shows the Trustmark Health Benefits website interface. At the top left is the Trustmark logo with the tagline "benefits beyond benefits". At the top right, it says "Trustmark Health Benefits" and "Español". The main heading is "Consent" with a sub-heading "Provide your consent." and a small icon of a person with a gear. Below this, it says "To continue, please agree to the terms below." A scrollable text box contains the following text: "CONSENT TO ELECTRONIC SIGNATURES AND COMMUNICATIONS AND TERMS AND CONDITIONS" followed by a paragraph: "Under certain laws, Trustmark Health Benefits, and its vendors are required to obtain your authorization and consent to obtain your electronic signature on any documents related to the services that Trustmark Health Benefits or its vendors provide ("Services") and to receive electronically copies of such documents. As a result, we are providing this notice to you in order to obtain your agreement and consent to conduct our business with you electronically, including your consent to sign electronically any documents we ask you to sign and all other documents". At the bottom of the scroll box are two buttons: "I AGREE" and "I DECLINE". A red arrow points to the "I AGREE" button.

## Step Four: Contact Information

Enter your contact information in the fields below. You must enter your email address and at least one phone number.



The screenshot shows the Trustmark Health Benefits website interface. At the top left is the Trustmark logo with the tagline "benefits beyond benefits". At the top right, it says "Trustmark Health Benefits" and "Español". The main heading is "Communication" with a sub-heading "Enter your contact information." and a small icon of a person with a gear. Below this, it says "You must enter your email address and at least one phone number." There are three input fields: "Email Address" with the value "email@email.com", "Mobile Phone" with the value "555-555-1212", and "Alternate Phone" with the value "555-555-1212". At the bottom, it asks "Would you like to receive electronic communications?"



## Step Five: Verification

- Click "Start" next to the communication method you would like to verify and a code will be sent to the email address or mobile phone number you provided.
- Enter the verification code in the indicated field.
- Click "Next" to continue

The first screenshot shows the Trustmark logo and the text "Trustmark Health Benefits" and "Español". The main heading is "Verification" and the message says "We will need to verify your information before continuing." A red arrow points to this screen.

The second screenshot shows the same heading and message, but with additional instructions: "Select ONE method below to verify. A code will be sent to the email address or mobile phone number you provided." Below this is a blue box with the text "Please enter the verification code that has been sent to your Mobile Phone in the field below." There are three input fields: "Email Address" (with "email@email.com" and a "START" button), "Mobile Phone" (with "847-000-0000" and a "START" button), and "Verification Code" (with a "VERIFY" button). A red arrow points to this screen.

The third screenshot shows the same heading and message, but with a green confirmation box at the bottom that says "✓ Your code is correct! Click 'Next' below to continue." A red arrow points to this screen.

## Step Six: Personalization

Create your profile by choosing a user name and password. Answer three security questions and click "Next."

The screenshot shows the Trustmark logo and the text "Trustmark Health Benefits" and "Español". The main heading is "Personalization" and the sub-heading is "Create your profile." There are three input fields: "User Name", "Password" (with a note "At least 8 characters" and a question mark icon), and "Re-enter Password" (with a note "Confirm password"). Below these is a section titled "Let's keep this secure — answer these 3 security questions." with a note "Remember your answers as you will use these questions in the future if you forget your password!" and a dropdown menu labeled "Select a security question". A red arrow points to this screen.

Expect **more.**  
**Benefit** more.

Once you're registered on this site, please be sure to bookmark it as a favorite, and return directly to [myTrustmarkBenefits.com](https://myTrustmarkBenefits.com) for all future visits.