

## MAIL ORDER PHARMACIES

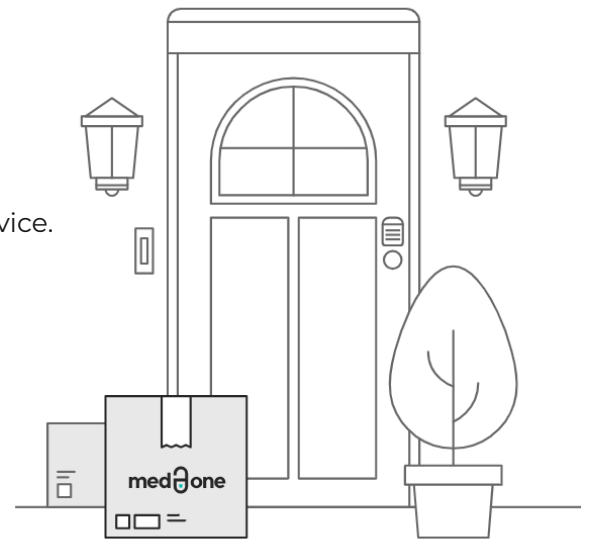
**with MedOne Pharmacy Benefit Solutions**

By enrolling in the MedOne Mail Order program, members receive their prescriptions delivered right to their door, right on time.

## Enrollment

Members must submit a single **Mail Order Enrollment Form** per member to MedOne to request mail order medication delivery service.

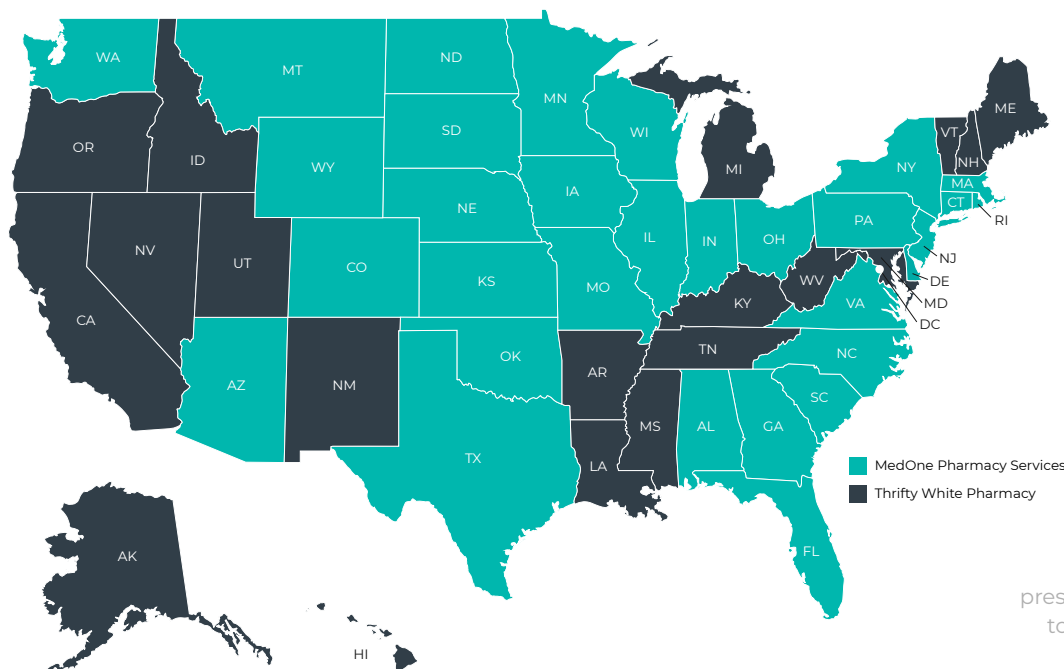
- Online Mail Order Enrollment Forms can be found by going to [medone-rx.com](http://medone-rx.com) and clicking MAIL ORDER at the top of the screen.
- A paper form is also available at our website and may be faxed to 563-588-0173



## Dispensing Pharmacies

Once your enrollment form has been processed by MedOne, you will be contacted by one of our two dispensing pharmacies in our mail order network.

Your dispensing pharmacy location will be determined by the state that you live in.



## Pharmacy Partners



**Please Note:** The mail order pharmacies will require a valid prescription from the prescriber prior to shipping any medication orders.

## Pharmacy Refill & Contact Information

### MedOne Pharmacy Services

Request refills online at [www.medone-rx.com](http://www.medone-rx.com)

- Click on MAIL ORDER at top of the web page
- Select REQUEST REFILL and create an account

Call MedOne Customer Service

- Request a refill through automated prompts, or
- Speak to a Customer Service Representative

Download the “RxLocal” mobile app and request refills, send secure messaging, and manage profile electronically

- Mobile app available on Apple and Android devices in both the App Store and Google Play Store

### Thrifty White Pharmacy

Request refills online at [www.thriftywhite.com](http://www.thriftywhite.com)

- Enter your last name, store number 061, and Rx number

Call Thrifty White Customer Service

- Request a refill through automated prompts, or
- Speak to a Customer Service Representative

Download the “Thrifty White” mobile app and request refills and manage your profile electronically

- Mobile app available on Apple and Android devices in both the App Store and Google Play Store



#### MedOne Pharmacy Services

**Phone:** 877-896-0919

**Fax:** 563-588-0173

**Web:** medone-rx.com

**App:** RxLocal



#### Thrifty White Pharmacy

**Phone:** 888-558-9941

**Fax:** 855-826-2596

**Web:** thriftywhite.com

**App:** Thrifty White

