

PLAN CONTACTS

If you need to reach our plan providers, here is their contact information:

Carrier	Claims Address	Phone Number	Website	Policy No.
BCC My Smart Care (FSA)	BCC, Attn: Claims Tow Robinson Plaza, Suite 200 Pittsburgh, PA 15205	(800) 685-6100	CustomerSupport@benxcel.com	N/A
CalPERS	N/A	(888) 225-7377	calpers.ca.gov	N/A
CalPERS Medical		See website	https://www.calpers.ca.gov/page/active-members/health-benefits/plans-and-rates	
City Plans Anthem Blue Cross Medical	2 Embarcadero Center San Francisco, CA 94111	(800) 333-0912	www.anthem.com/ca/prism	EPO:175075M717 PPO:175075M709 Green:175075M721
City Plans Express Scripts RX (for City Anthem plans)	PO Box 52150 Phoenix, AZ 85072	Members: (877) 733-4553 Medicare Members: (844) 468-0428	www.express-scripts.com	EPO:175075M717 PPO:175075M709
City Plans Rx 'n Go RX (for City Anthem plans)	Rx n' Go c/o Transition Pharmacy 2546 Metropolitan Dr Trevose, PA 19053	(888) 697-9646	www.rxngo.com	1336325265
City Plans Kaiser Permanente Medical & RX	Administration Department P.O. Box 7004 Downey, CA 90242	(800) 464-4000	www.kp.org	8961
City of Santa Rosa HR Benefits		(707) 543-3060 Email: benefits@srcity.org		
Concern EAP	Santa Rosa	(800) 344-4222	Employees.comcernhealth.com	SantaRosa
Deferred Compensation MissionSquare Kim Hammond	hammondk@icmarc.org	(866) 265-5964	www.icmarc.org	
Deferred Compensation Nationwide Lauren Ryan	Paul.menard@nationwide.com	(805) 252-3193	www.nationaldeferred.com	
Delta Dental	100 1st St #400 San Francisco, CA 94105	(800) 765-6003	www.deltadentalins.com	Unit 8 only: 3066-01002 All other Units: 3066-0015
Lincoln Financial	PO Box 2578 Omaha, NE 68172-9688	(877) 275-5462	www.lincolfinancial.com Company Code: LF1572CIT	09-LF1572
Northwest Administrative (Teamsters Medical)	N/A	(800) 297-4595	www.nwadmin.com	N/A
Teamsters Anthem	PO Box 60007 Los Angeles, CA 90060	(800) 688-3828	www.anthem.com/ca	EPO: 856-ME30 PPO: 856-MB30
Teamsters Optum RX (for Anthem PPO members)	PO Box 29046 Hot Springs, AR 71903	(800) 797-9791	www.optumrx.com	BIN: 610494 PCN: 999 Group:856
Teamsters Kaiser HMO	Administration Department P.O. Box 7004 Downey, CA 90242	(800) 464-4000	www.kp.org	7038-10
Travel Assistance (AssistAmerica)	N/A	(800) 872-1414 (US, CAN, PR etc) (609) 98612344 (Everywhere else)	medservices@assistamerica.com	01-AA-STD-5201
VSP Vision	N/A	(800) 877-7195	www.vsp.com	101620