

# PLAN CONTACTS

If you need to reach our plan providers, here is their contact information:

Carrier	Claims Address	Phone Number	Website	Policy No.
BCC My Smart Care (FSA)	BCC, Attn: Claims Tow Robinson Plaza, Suite 200 Pittsburgh, PA 15205	(800) 685-6100	<a href="mailto:CustomerSupport@benxcel.com">CustomerSupport@benxcel.com</a>	
CalPERS		(888) 225-7377	<a href="http://calpers.ca.gov">calpers.ca.gov</a>	
CalPERS Medical		See website	<a href="https://www.calpers.ca.gov/page/active-members/health-benefits/plans-and-rates">https://www.calpers.ca.gov/page/active-members/health-benefits/plans-and-rates</a>	
CalPERS CVS Rx	CVS Caremark P.O. Box 52136 Phoenix, AZ 85072	(833) 287-3279	<a href="http://www.cvs.com">www.cvs.com</a>	
City Plans Anthem Blue Cross Medical	2 Embarcadero Center San Francisco, CA 94111	(800) 888-8288	<a href="http://www.anthem.com/ca/prism">www.anthem.com/ca/prism</a>	EPO: 175075T389 PPO: 175075T383
City Plans Navitus RX (for City Anthem plans)	Navitus Health Solutions, LLC P.O. Box 999 Appleton, WI 54912	(855) 847-1035	<a href="http://benefitplans.navitus.com/nvpsm">benefitplans.navitus.com/nvpsm</a>	Carrier ID: NVPSM
City Plans Rx 'n Go RX (for City Anthem plans)	Rx n' Go c/o Transition Pharmacy 2546 Metropolitan Dr Trevose, PA 19053	(888) 697-9646	<a href="http://www.rxngo.com">www.rxngo.com</a>	1336325265
City Plans Digbi Health (for City Anthem plans)		(866) 344-2189	<a href="http://www.digbihealth.com/prism">www.digbihealth.com/prism</a> (website effective 1/1/2026)	
City Plans Kaiser Permanente Medical & RX	Administration Department P.O. Box 7004 Downey, CA 90242	(800) 464-4000	<a href="http://www.kp.org">www.kp.org</a>	8961
City of Santa Rosa HR Benefits		(707) 543-3060 Email: <a href="mailto:benefits@srcity.org">benefits@srcity.org</a>	<a href="http://fлимп.live/CityofSantaRosa">fлимп.live/CityofSantaRosa</a>	
Concern EAP	Santa Rosa	(800) 344-4222	<a href="http://Employees.comcernhealth.com">Employees.comcernhealth.com</a> <b>Company Code:</b> SantaRosa	SantaRosa
Deferred Compensation MissionSquare Nick Larry	<a href="mailto:nlarry@missionsq.org">nlarry@missionsq.org</a>	202-759-7067	<a href="http://www.missionsq.org">www.missionsq.org</a>	
Deferred Compensation Nationwide Lauren Ryan	<a href="mailto:Lauren.Ryan@nationwide.com">Lauren.Ryan@nationwide.com</a>	(805) 252-3193	<a href="http://www.nationaldeferred.com">www.nationaldeferred.com</a>	
Delta Dental	100 1st St #400 San Francisco, CA 94105	(800) 765-6003	<a href="http://www.deltadentalins.com">www.deltadentalins.com</a>	Unit 8 only: 3066-01002 Other Units: 3066-0015
Lincoln Financial	PO Box 2578 Omaha, NE 68172-9688	(877) 275-5462	<a href="http://www.lincolnfinancial.com">www.lincolnfinancial.com</a> <b>Company Code:</b> LF1572CIT	09-LF1572
Northwest Administrative (Teamsters Medical)		(800) 297-4595	<a href="http://www.nwadmin.com">www.nwadmin.com</a>	
Teamsters Anthem	PO Box 60007 Los Angeles, CA 90060	(800) 688-3828	<a href="http://www.anthem.com/ca">www.anthem.com/ca</a>	EPO: 856-ME30 PPO: 856-MB30
Teamsters Optum RX (for Anthem PPO members)	PO Box 29046 Hot Springs, AR 71903	(800) 797-9791	<a href="http://www.optumrx.com">www.optumrx.com</a>	BIN: 610494 PCN: 999 Group:856
Teamsters Kaiser HMO	Administration Department P.O. Box 7004 Downey, CA 90242	(800) 464-4000	<a href="http://www.kp.org">www.kp.org</a>	7038-10
Travel Assistance (AssistAmerica)		(800) 872-1414 (US, CAN, PR) (609) 98612344 (Elsewhere)	<a href="mailto:medservices@assistamerica.com">medservices@assistamerica.com</a>	01-AA-STD-5201
VSP Vision		(800) 877-7195	<a href="http://www.vsp.com">www.vsp.com</a>	101620