

As a health plan member and WorkLife member, you can enroll in the WorkLife Hospital Direct Program and receive an additional discount on many scheduled hospital services at Med Center Health hospitals. To enroll in this program and receive the discount, follow the steps listed below.

WORKLIFE HOSPITAL DIRECT

ENROLL FOR DISCOUNTS ON ELIGIBLE HOSPITAL SERVICES

Instructions

1. **Once Eligible Services are scheduled, call your MCH Program Patient Navigator at (270) 796-3525.**
   - Navigator will review Program requirements and guidelines with you during the call.
2. **You must complete and sign the Program Enrollment Form.**
   - Navigator will email the form to you after enrollment call.
   - Navigator will call you back to confirm once your registration is complete.
3. **After Eligible Services occur and you have received your health insurance Explanation of Benefits (EOB), call your MCH Program Patient Navigator back within 90 days to let them know. Please call (270) 796-3525.**
   - Navigator will process discount request and call you back to confirm your discount amount.
4. **MCH will process your discount and send a new billing statement reflecting your eligible discount.**

Please note:

1. Services are only available to Eligible Members enrolled in a health plan.
2. The Program Enrollment Form must be signed prior to receiving Eligible Services.
3. Program enrollment expires 90 days after Eligible Services are received.

The Medical Center at Bowling Green
250 Park Street, Bowling Green, KY 42104

The Medical Center at Franklin
1100 Brookhaven Road, Franklin, KY 42134

The Medical Center at Scottsville
456 Burnley Road, Scottsville, KY 42164

The Medical Center at Caverna
1501 South Dixie Street, Horse Cave, KY 42749

The Medical Center at Russellville
1625 Nashville Street, Russellville, KY 42276
(program integration in process)

The Medical Center at Albany
723 Burkesville Road, Albany, KY 42602

Med Center Health
WORKLife