



Emergency medical transportation protection

When you need to call 911, cost shouldn't be a concern. With MASA, you can get the emergency care you need without worrying about how to pay for the ride.



Why you need it:

An ambulance ride can happen when you least expect it — and for 1 in 15 U.S. families each year, it does.⁵ Unfortunately, as many as 60% of privately insured ground ambulance rides could result in an out-of-network bill.⁶



How it works:

MASA steps in after your primary health insurance pays its portion for the emergency ambulance bill, protecting you from unexpected out-of-pocket costs, including relevant copays, deductibles, and balance bills. All air and ground ambulance providers are included, nationwide. Plus, MASA offers access to expert post-emergency coordination services.

Get the critical financial protection you and your family need. Join today during open enrollment and stay protected, wherever life takes you.

	Emergent Plus	Platinum
Emergency Ground Ambulance Coverage	\$20k max per claim ²	● ²
Emergency Air Ambulance Coverage	\$20k max per claim, limit 2/yr ²	Limit 2 claims pp per year ²
Hospital to Hospital Ambulance Coverage	● ²	● ²
Repatriation to Hospital Near Home Coverage	● ²	● ⁴
Minor Return Transportation Coverage	---	● ³
Pet Return Transportation Coverage	---	● ³
Patient Return Transportation Coverage	---	● ⁴
Companion Emergency Transportation Coverage	---	● ³
Hospital Visitor Transportation Coverage	---	● ³
Vehicle & RV Return Coverage	---	● ³
Organ Retrieval & Organ Recipient Transportation Coverage	---	● ¹
Mortal Remains Return Transportation Coverage	---	● ¹
Monthly protection rate	\$14	\$29/\$39

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Coverage territories: 1: United States only | 2: United States and Canada. | 3: United States, Canada, Mexico, the Caribbean (excluding Cuba), the Bahamas, and Bermuda. | 4: Worldwide coverage to include any region with the exclusion of Antarctica and not prohibited by U.S. law or U.S. travel advisories. | Sources: 5: MASA 2024 analysis; private database of U.S. claim data from 2022 | 6: FAIR Health, 2023

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