



## NOTICE OF LIFE INSURANCE CLAIM

The Benefits Center  
P.O. Box 100158  
Columbia, SC 29202-3158

Phone: 1-800-445-0402 Fax: 1-800-447-2498  
Monday through Friday, 8 a.m. to 8 p.m. Eastern Time  
benefitsintake2@unum.com

Unum Life Insurance Company of America  
First Unum Life Insurance Company\*  
Unum Insurance Company  
Provident Life and Accident Insurance Company  
Provident Life and Casualty Insurance Company\*  
The Paul Revere Life Insurance Company\*

For use with policies issued by the above Unum Group ["Unum"] subsidiaries.

### OUR COMMITMENT TO YOU

You have our commitment to provide you with responsive service and to be understanding and sensitive to your circumstances during this difficult time.

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### When should you use this claim form?

Use this claim form to submit a Life Insurance claim to Unum.

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### Who is responsible for completing this claim form?

- The beneficiary(s) is responsible for completing this form.
- If the beneficiary is a minor child, the minor's guardian/custodian needs to complete and sign section G.

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### Beneficiary Statement

- Life benefit proceeds due will be paid in a lump sum. The policy may contain other payment options. Please review the policy and notify us if you would like to request an alternative payment option.
- Group Whole Life Policy(s): Life benefit proceeds due will be paid in a lump sum in the form of a check and mailed USPS. The policy may contain other payment options. Please review the policy and notify us if you would like to request an alternative payment option.
- Please provide complete and legible responses to ensure the claim is processed as quickly as possible.
- If there is more than one beneficiary, only one form signed by all beneficiaries is needed. However, if it is more convenient, each beneficiary may complete a separate form.
- Please provide the Policy Owner/Certificate Holder/Employee name and date of birth at the top of page 3. This will be important for identification purposes if the pages of the form become separated.
- **Please include a certified death certificate with the form.**

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### Authorization (last page of this form)

- Please sign and date this form.
- Mail or fax it to the address or fax number indicated at the top of the page.

This form authorizes the release of medical information needed to evaluate this claim.

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### Questions?

If, at any time, you have questions about the claim process or need help to complete this form, please call the above toll-free number. Our Contact Center is staffed with experienced professionals who can be contacted from 8 a.m. to 8 p.m. Eastern Time, Monday through Friday.

Unum is a registered trademark and marketing brand of Unum Group and its insuring subsidiaries.

\* Only First Unum Life Insurance Company, Provident Life and Casualty Insurance Company and The Paul Revere Life Insurance Company are admitted in and conduct business in New York.

## Claim Fraud Statements

**Before signing this claim form, please read the warning for the state where you reside and for the state where the insurance policy under which you are claiming a benefit is issued.**

**For your protection, state laws, including** Alaska, Arizona, Arkansas, Connecticut, Delaware, Georgia, Hawaii, Idaho, Illinois, Indiana, Iowa, Kansas, Louisiana, Maine, Maryland, Michigan, Mississippi, Missouri, Montana, Nebraska, Nevada, New Mexico, North Carolina, North Dakota, Ohio, Oklahoma, Oregon, Rhode Island, South Carolina, South Dakota, Tennessee, Texas, Utah, Vermont, Virginia, Washington, West Virginia, Wisconsin, and Wyoming require the following statement to appear on this form.

**Fraud Warning:** Any person who knowingly, and with intent to injure, defraud, or deceive an insurance company, files a statement of claim containing any false, incomplete, or misleading information is guilty of insurance fraud, which is a felony.

### For your protection:

**Alabama law requires the following statement to appear on this form:** Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or who knowingly present false information in an application for insurance is guilty of a crime and may be subject to restitution fines or confinement in prison, or any combination thereof.

**California law requires the following statement to appear on this form:** Any person who knowingly presents false or fraudulent information to obtain or amend insurance coverage or to make a claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

**Colorado law requires the following statement to appear on this form:** It is unlawful to knowingly provide false, incomplete, or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete, or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud the policyholder or claimant with regard to a settlement or award payable from insurance proceeds shall be reported to the Colorado Division of Insurance within the Department of Regulatory Agencies.

**District of Columbia law requires the following statement to appear on this form:** It is a crime to provide false or misleading information to an insurer for the purpose of defrauding the insurer or any other person. Penalties include imprisonment and/or fines. In addition, an insurer may deny insurance benefits if false information materially related to a claim was provided by the applicant.

**Florida law requires the following statement to appear on this form:** Any person who knowingly and with intent to injure, defraud, or deceive any insurer files a statement of claim or an application containing any false, incomplete, or misleading information is guilty of a felony of the third degree.

**Kentucky law requires the following statement to appear on this form:** Any person who knowingly and with intent to defraud any insurance company or other person files a statement of claim containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime.

**Massachusetts law requires the following statement to appear on this form:** Any person who knowingly presents false information in an application for insurance may be found guilty of a crime and may be subject to fines and confinement in prison.

**Minnesota law requires the following statement to appear on this form:** A person who files a claim with intent to defraud or helps commit a fraud against an insurer is guilty of a crime.

**New Hampshire law requires the following statement to appear on this form:** Any person who, with a purpose to injure, defraud, or deceive any insurance company, files a statement of claim containing any false, incomplete, or misleading information is subject to prosecution and punishment for insurance fraud, as provided in RSA 638.20.

**New Jersey law requires the following statement to appear on this form:** Any person who knowingly and with intent to defraud any insurance company or other persons, files a statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact, material thereto, commits a fraudulent insurance act, subject to criminal prosecution and civil penalties.

**New York law requires the following statement to appear on this form:** Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime, and shall also be subject to a civil penalty not to exceed five thousand dollars and the stated value of the claim for each such violation.

**Pennsylvania law requires the following statement to appear on this form:** Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

**Puerto Rico law requires the following statement to appear on this form:** Any person who knowingly and with the intention of defrauding presents false information in an insurance application, or presents, helps, or causes the presentation of a fraudulent claim for the payment of a loss or any other benefit, or presents more than one claim for the same damage or loss, shall incur a felony and, upon conviction, shall be sanctioned for each violation with the penalty of a fine of not less than five thousand (5,000) dollars and not more than ten thousand (10,000) dollars, or a fixed term of imprisonment for three (3) years, or both penalties. If aggravating circumstances are present, the penalty thus established may be increased to a maximum of five (5) years; if extenuating circumstances are present, it may be reduced to a minimum of two (2) years.

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**BENEFICIARY STATEMENT (PLEASE PRINT)****A. Information About the Policy Owner/Certificate Holder/Employee**

Policy Owner/Certificate Holder/Employee's Last Name	Suffix	Policy Owner/Certificate Holder/Employee's First Name	MI
Date of Birth (mm/dd/yyyy)	Social Security Number	Policy Number	

**B. Information About the Deceased - Check One** ☐ Policy Owner ☐ Spouse ☐ Domestic Partner ☐ Child ☐ Grandchild

Deceased's Last Name	Suffix	Deceased's First Name	MI
Date of Birth (mm/dd/yyyy)	Date of Death (mm/dd/yyyy)	Social Security Number	

**C. Information About the Death**

What was the cause of death?

If the cause of death was the result of an accident, please describe the accident in detail and provide a copy of the official accident report.

**D. Information About the Deceased's Primary Care Physician**

Primary Care Physician Name	Mailing Address	Telephone No.
Specialty	City	State
	Zip	Fax No.

**E. Information About The Beneficiary(s): Complete Section G for minor beneficiaries.****Beneficiary #1 (Please print clearly)**

Beneficiary Last Name	Suffix	Beneficiary First Name	MI
Mailing Address			
City		State	Zip
Preferred Telephone Number		Preferred Email Address	
Date of Birth (mm/dd/yyyy)	Relationship to Deceased <input type="checkbox"/> Parent <input type="checkbox"/> Child <input type="checkbox"/> Spouse <input type="checkbox"/> Domestic Partner <input type="checkbox"/> Other _____		
Social Security Number	or	Estate Identification Number	
Language Preference <input type="checkbox"/> English <input type="checkbox"/> Spanish <input type="checkbox"/> Other _____			

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**BENEFICIARY STATEMENT (PLEASE PRINT)**

Policy Owner/Certificate Holder/Employee's Last Name	Suffix	Policy Owner/Certificate Holder/Employee's First Name	MI
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**Beneficiary #2 (Please print clearly)**

Beneficiary Last Name	Suffix	Beneficiary First Name	MI
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Mailing Address

City	State	Zip
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Preferred Telephone Number	Preferred Email Address
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Date of Birth (mm/dd/yyyy)	Relationship to Deceased <input type="checkbox"/> Parent <input type="checkbox"/> Child <input type="checkbox"/> Spouse <input type="checkbox"/> Domestic Partner <input type="checkbox"/> Other _____
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Social Security Number	or	Estate Identification Number
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Language Preference ☐ English ☐ Spanish ☐ Other \_\_\_\_\_**F. Special Notice for Residents of a Community Property State**

Special Notice for Residents of a Community Property State: A spouse may have an interest in life insurance proceeds. If you are not the spouse and live in a community property state, the spouse will need to complete below.

**Community Property Release** (May apply in the following states with community property laws: AK, AZ, CA, ID, LA, NV, NM, PR, TX, WA and WI.)

By signing below, you the spouse agree to the changes indicated and:	<input type="checkbox"/> Give up all your rights to this policy according to the community property laws in your state. <input type="checkbox"/> Do not give up your rights to this
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Signature of Spouse	Date
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Street Address

City	State	Zip
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Preferred Email Address	Preferred Telephone Number
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Signature of Witness	Date
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Check here when no signature is required, because: ☐ Spouse is deceased**G. Signature of Beneficiary**

**Fraud Warning:** For your protection, Arizona law requires the following to appear on this claim form:

Any person who knowingly and with the intent to injure, defraud or deceive an insurance company presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

**Fraud Warning:** For your protection, New York law requires the following to appear on this claim form:

Any person who knowingly and with the intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime, and shall also be subject to a civil penalty not to exceed five thousand dollars and the stated value of the claim for each such violation.

I have read and understand the fraud notices listed above and on page 2 of this form. The above statements are true and complete to the best of my knowledge and belief.

<b>X</b> Signature of Beneficiary #1	Date
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<b>X</b> Signature of Beneficiary #2	Date
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**MINOR BENEFICIARY STATEMENT (PLEASE PRINT)****H. Information About Minor Beneficiary(s):** For all minor beneficiaries, please provide the following information.**Minor Beneficiary #1 (Please print clearly)**

Minor Beneficiary Name (Last Name, First Name, MI)	Date of Birth (mm/dd/yyyy)	Minor Beneficiary Social Security Number	
Legal Guardian/Custodian Last Name	Suffix	Legal Guardian/Custodian First Name	MI
Legal Guardian/Custodian Mailing Address		Relationship to Minor Beneficiary <input type="checkbox"/> Parent <input type="checkbox"/> Other _____	
City		State	Zip
Preferred Telephone Number	Preferred Email Address		

**Minor Beneficiary #2 (Please print clearly)**

Minor Beneficiary Name (Last Name, First Name, MI)	Date of Birth (mm/dd/yyyy)	Minor Beneficiary Social Security Number	
Legal Guardian/Custodian Last Name	Suffix	Legal Guardian/Custodian First Name	MI
Legal Guardian/Custodian Mailing Address		Relationship to Minor Beneficiary <input type="checkbox"/> Parent <input type="checkbox"/> Other _____	
City		State	Zip
Preferred Telephone Number	Preferred Email Address		

**I. Signature of Legal Guardian/Custodian***Please include copies of minor beneficiary's birth certificate and legal documentation regarding guardianship.***Fraud Warning:** For your protection, Arizona law requires the following to appear on this claim form:

Any person who knowingly and with the intent to injure, defraud or deceive an insurance company presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

**Fraud Warning:** For your protection, New York law requires the following to appear on this claim form:

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I have read and understand the fraud notices listed above and on pages 2 of this form. The above statements are true and complete to the best of my knowledge and belief.

**X**

Signature of Legal Guardian/Custodian

Date

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**Information About the Unum Retained Asset Account**

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If approved benefits are payable to a minor and no financial guardian is appointed, payment will be made through a Unum Retained Asset Account set up in the minor's name and payable through the Bank of New York Mellon. Payment through a retained asset account will satisfy Unum's claim payment obligation. The funds may not be withdrawn from the account until the minor becomes an adult (typically age 18, but this may vary by state). The money may be withdrawn earlier by a court appointed conservator or guardian of the minor's estate. We must receive copies of the court documents appointing the conservator or guardian of the minor's estate. These documents can be provided to Unum by mailing them to the address listed on this form.

Please review the features of the Unum Retained Asset Account:

- A quarterly statement is provided, detailing the account balance, interest rate, accrued interest and account transactions for the statement period.
- Funds in the Unum Retained Asset Account are fully guaranteed by Unum Group. The funds are not protected by the FDIC, but are protected by state Guaranty Associations. You may contact the National Organization of Life and Health Insurance Guaranty Associations at [nolhga.com](http://nolhga.com) or (703) 481-5206 to learn more about the protections provided.
- The beneficiary may leave the money in the Unum Retained Asset Account for as long as he/she wishes.
- Unum will retain the funds and invest them in its general account for as long as they remain in the Unum Retained Asset Account. Unum guarantees the account balance and will pay a competitive interest rate regardless of the investment performance of Unum's general account. Unum may derive income from the total gains received on the investment of the balance of the funds in the retained asset account.
- The interest rate is determined by monitoring rates of interest offered on similar types of accounts (i.e. checking, savings and money market accounts). Any changes to the interest rate will be disclosed via a quarterly account statement.

The interest earned on the Unum Retained Asset Account may be taxable. The beneficiary's guardian should consult a tax advisor, an investment advisor, or another financial advisor with any questions. For further information, please contact your state insurance department. You may contact us at the telephone number listed on this form.





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Please sign and return this authorization to The Benefits Center at the address above. This authorization is designed to comply with the Health Insurance Portability and Accountability Act (HIPAA) Privacy Rule. You are entitled to receive a copy of this authorization.

### **Authorization – Life or Accidental Death Claim**

**I authorize the following persons:** health care professionals, hospitals, clinics, laboratories, pharmacies, emergency medical service agencies, and all other medical or medically related providers, facilities or services, medical examiner's offices, coroner's offices, health plans, insurance companies, third party administrators, insurance producers, insurance service providers, credit bureaus, professional licensing bodies, law enforcement agencies, consumer reporting agencies, employers, attorneys, financial institutions and/or banks, and governmental entities;

**To disclose information,** whether from before, during or after the date of this authorization, about the deceased's health, including HIV, AIDS or other disorders of the immune system, information on the diagnosis, treatment, and testing results related to sexually transmitted diseases, unless further restricted by state law, use of drugs or alcohol, mental or physical history, condition, advice or treatment (except this authorization does not authorize release of psychotherapy notes), prescription drug history, death, earnings, financial or credit history, professional licenses, employment history, autopsy reports and findings, laboratory test results and findings, toxicology results, police reports, accident reports, or incident reports of any kind, photographs, blood, urine, or other specimens, insurance claims and benefits, and all other claims and benefits of \_\_\_\_\_ (print name of deceased) ("Information");

**To Unum Group and its subsidiaries,** Unum Life Insurance Company of America, First Unum Life Insurance Company\*, Unum Insurance Company, Provident Life and Accident Insurance Company, Provident Life and Casualty Insurance Company\*, The Paul Revere Life Insurance Company\* and persons who evaluate claims for any of those companies ("Unum");

**So that Unum may evaluate and administer the claim(s).** For such evaluation and administration of claims, this authorization is valid for two years, or the duration of the claim, whichever is shorter. I understand that once Information is disclosed to Unum, privacy protections established by HIPAA may not apply to the Information, but other privacy laws continue to apply. Unum may then disclose the Information only as permitted by law, including, state fraud reporting laws, or as authorized by me.

**I also authorize Unum to disclose Information to the following persons** (for the purpose of reporting claim status or experience, or so that the recipient may carry out health care operations, claims payment, administrative, or audit functions related to any benefit, plan or claim): any employee benefit plan sponsored by my employer; any person providing services or insurance benefits to (or on behalf of) my employer, any such plan or claim, or any benefit offered by Unum. Unum will not condition the payment of insurance benefits on whether I authorize the disclosures described in this paragraph. For the purpose of these disclosures by Unum, this authorization is valid for one year, or for the length of time otherwise permitted by law.

If I do not sign this authorization or if I alter or revoke it, except as specified, Unum may not be able to evaluate my claim(s), which may lead to my claim(s) being denied. I may revoke this authorization at any time by sending written notice to the address above. I understand that revocation will not apply to any information that is requested prior to Unum receiving notice of revocation.

\_\_\_\_\_  
Signature of Beneficiary or Personal Representative

\_\_\_\_\_  
Date Signed

\_\_\_\_\_  
Printed Name

\_\_\_\_\_  
Deceased's Social Security Number

I signed on behalf of the Beneficiary or Personal Representative as \_\_\_\_\_ (print relationship). If Guardian, Conservator, or court-appointed guardian of the minor's property/estate for a Minor Beneficiary, please attach a copy of the document granting authority.

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