Working together to help solve the toughest challenges

Understanding the Anthem and AmeriBen collaboration

Since 1958, AmeriBen has offered experienced services in third-party administration (TPA). In March 2020, AmeriBen became an independent, wholly owned subsidiary of Anthem, Inc., whose parent company is Elevance Health. Through this trusted partnership, we are able to bring collaborative expertise to your healthcare plan.

AmeriBen administers and processes your claims

AmeriBen works with your plan to administer your health insurance claims. After you have received care from a doctor in your plan's network and they have preapproved any necessary services, the claim is sent by the doctor to our office for processing and payment.

AmeriBen Utilization management ensures medically appropriate care

Utilization review is a proactive review process to make sure recommended care is medically needed and appropriate, based on the diagnosis. Certain health services may require approval before care can be received. We consult with your members' healthcare providers and hospitals to:

- Ensure appropriate treatment.
- Find discounts.
- Identify potential issues early.

Anthem's preferred network provides the right care at the right time

Your benefit plan has entered into an agreement with Anthem as the preferred provider network. We bring Anthem's innovation — plus the local depth and expertise of the Blues — together to ensure you have access to a diverse network of local health professionals. Holley Performance Brands benefit plan members receive discounted rates so they can receive high-quality care, while spending less.



Addressing challenges together

Questions about your medical benefits or how a claim was processed? Contact AmeriBen Customer Service: **855-655-6265**
Monday - Friday 6 a.m. to 6 p.m. MT

Anthem | AmeriBen | Holley PERFORMANCE BRANDS

AmeriBen is a separate and independent company providing medical benefits administration services on behalf of self-funded group health plans.
Anthem Blue Cross and Blue Shield is the trade name of: In Colorado: Rocky Mountain Hospital and Medical Service, Inc. HMO products underwritten by HMO Colorado, Inc. In Connecticut: Anthem Health Plans, Inc. In Indiana: Anthem Insurance Companies, Inc. In Georgia: Blue Cross Blue Shield Healthcare Plan of Georgia, Inc. and Community Care Health Plan of Georgia, Inc. In Kentucky: Anthem Health Plans of Kentucky, Inc. In Maine: Anthem Health Plans of Maine, Inc. In Missouri (excluding 30 counties in the Kansas City area): RightCHOICE® Managed Care, Inc. (RIT), Healthy Alliance® Life Insurance Company (HALIC), and HMO Missouri, Inc. RIT and certain affiliates administer non-HMO benefits underwritten by HALIC and HMO benefits underwritten by HMO Missouri, Inc. RIT and certain affiliates only provide administrative services for self-funded plans and do not underwrite benefits. In Nevada: Rocky Mountain Hospital and Medical Service, Inc. HMO products underwritten by HMO Colorado, Inc., dba HMO Nevada. In New Hampshire: Anthem Health Plans of New Hampshire, Inc. HMO plans are administered by Anthem Health Plans of New Hampshire, Inc. and underwritten by Matthew Thornton Health Plan, Inc. In 17 southeastern counties of New York: Anthem Healthchoice Assurance, Inc., and Anthem Healthchoice HMO, Inc. In these same counties Anthem Blue Cross and Blue Shield HP is the trade name of Anthem HP, LLC. In Ohio: Community Insurance Company. In Virginia: Anthem Health Plans of Virginia, Inc. trades as Anthem Blue Cross and Blue Shield, and its affiliate HealthKeepers, Inc. trades as Anthem HealthKeepers providing HMO coverage, and their service area is all of Virginia except for the City of Fairfax, the Town of Vienna, and the area east of State Route 123. In Wisconsin: Blue Cross Blue Shield of Wisconsin (BCBSWI), underwrites or administers PPO and indemnity policies and underwrites the out of network benefits in POS policies offered by Compcare Health Services Insurance Corporation (Compcare) or Wisconsin Collaborative Insurance Corporation (WCIC). Compcare underwrites or administers HMO or POS policies; WCIC underwrites or administers Well Priority HMO or POS policies. Independent licensees of the Blue Cross and Blue Shield Association. Anthem is a registered trademark of Anthem Insurance Companies, Inc.