

One Pass Select™


Member Portal



One Pass Select Registration Steps

Ways to Access: directly thru www.OnePassSelect.com

HealthSafe ID: new users will create a HealthSafe ID to login into One Pass Select. If members already have a HealthSafe ID, they will just sign in to One Pass Select using their existing username and password.

 HealthSafe ID®

Let's get you registered

Create your [HealthSafe ID®](#) to help protect the security of your personal health information.

All fields are required unless marked as optional.

First Name

Last Name

Date of Birth (mm/dd/yyyy)

mm/dd/yyyy

Identification Type

☒ Employer Assigned ID

☐ Social Security Number


☐ Health Plan Member ID

Employer Assigned ID

Enter the ID assigned to you by your employer. Please do not include any special characters, dashes, or spaces.

Continue

One Pass Select™

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All fields are required unless marked as optional.

First Name

Last Name

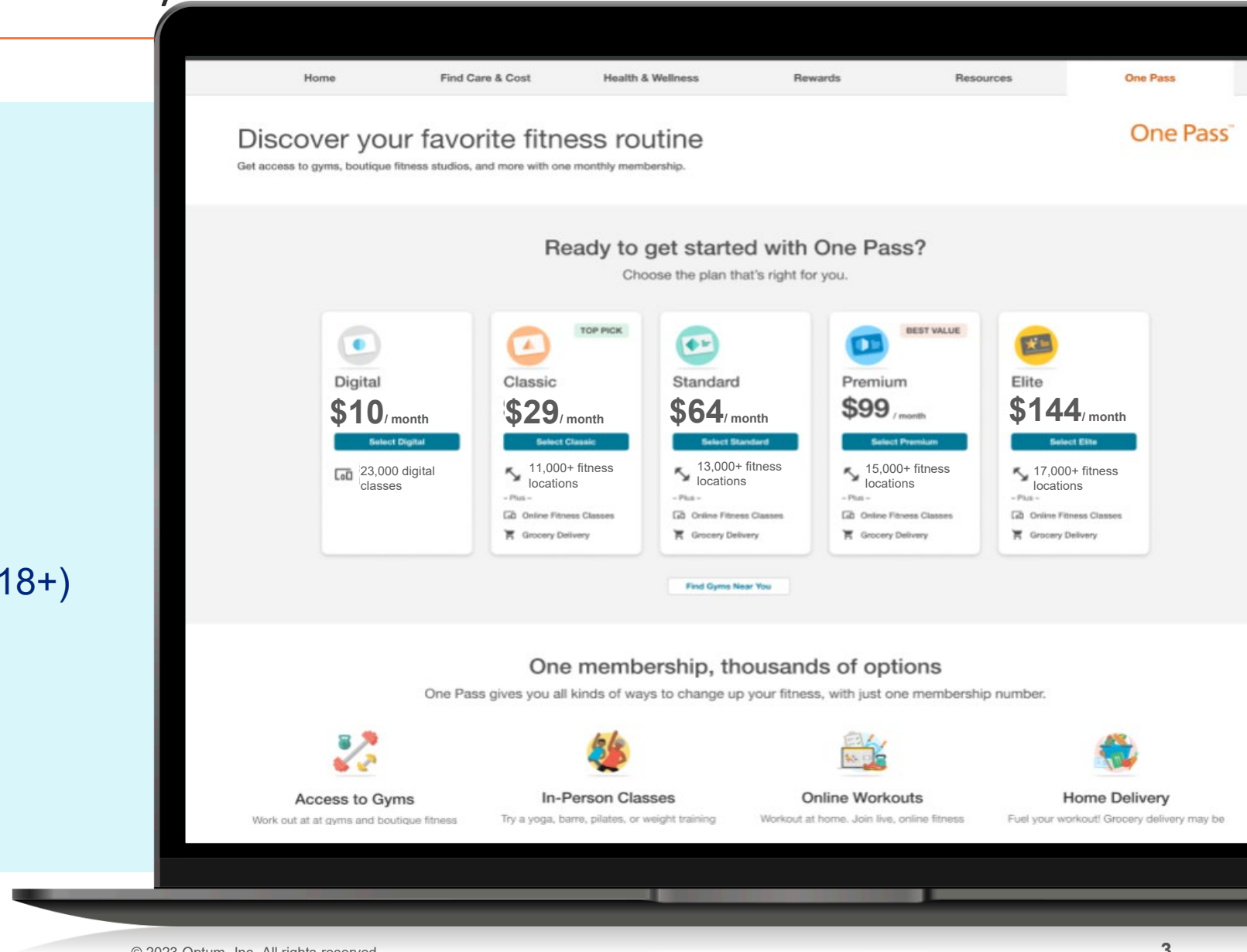
Date of Birth (mm/dd/yyyy)

mm/dd/yyyy

Sign in


Choose the plan that's right for you

- No contracts; pay month-to-month
- Cancel anytime (30-day notice)
- Flexibility to change tiers monthly
- Browse locations in each tier **before** deciding to purchase
- Add unlimited friends & family (ages 18+) at a 10% discount. *New for 2024!*



Fitness membership payment

- Membership is instant
- On the first of each month, the payment method on file will be charged at the chosen tier level
- Cancellations must be made at least 30 days in advance of the next billing cycle



Classic

On-demand and live streaming fitness classes

10,000+ Fitness Locations • Grocery Delivery

[Change Tier](#)

Important: One Pass Subscription Terms





By signing up, you are agreeing to the [One Pass Subscription Terms](#).

Membership is instant, and **you will be charged for the full current calendar month on the day you sign up.** On the 1st of each month, your payment method on file will be charged a recurring monthly membership fee at your chosen tier level, for the following month.

You may submit a cancellation request at any time. Because your One Pass membership is billed in advance, you must cancel at least 30 days in advance of your next billing date (1st of each month) for your cancellation to be effective at the end of the following calendar month. Cancellation requests received less than 30 days prior to the next billing date will be effective at the end of the second calendar month after you submit your cancellation.

[See One Pass Subscription Terms >](#)

Set Up Your Credit Card Payment



First Name *

Last Name *

Card Number *

Expiration Date *

Security Code *

One Pass Select Welcome Page

- One Pass Select Member Code to access all features
- Rotating Dashboard and Carousel
- Searchable Fitness and Online Partner Directories

The screenshot shows the One Pass Select Welcome Page for a user named ALEXANDRA. The page has a navigation bar with 'Dashboard' (highlighted), 'Fitness', and 'Home Delivery'. The main heading is 'Welcome ALEXANDRA!' with a 'Manage Membership >' link. Below this, there are three main sections: 'Member code', 'Top Picks For You', and 'Home Delivery'. The 'Member code' section displays the code 'B680624939' and includes buttons for 'Print Code' and 'Copy Code'. The 'Top Picks For You' section features a 'Family Membership' promotion with an 'Add Member' button. The 'Home Delivery' section promotes same-day delivery of groceries and essentials with a 'Learn More' button. At the bottom, a section titled 'One membership, thousands of options' lists four benefits: 'Access to Gyms', 'In-Person Classes', 'Online Workouts', and 'Home Delivery', each with an icon and a brief description. A link 'See all online fitness partners >' is provided at the bottom right.

Dashboard Fitness Home Delivery

Welcome ALEXANDRA!
[Manage Membership >](#)

One Pass™


Member code Top Picks For You


YOUR CODE NUMBER
B680624939
Use this unique code to access all your services.
[How to use code](#)
[Print Code](#)
[Copy Code](#)


FAMILY MEMBERSHIP
Sign your family up for One Pass
Stay healthy together! You can now add up to four family members to your One Pass account.
[Add Member](#)


HOME DELIVERY
Get the things you need from stores you trust.
Same-day delivery on groceries and essentials from stores you trust included in your membership. Get started with delivery to your doorstep.
[Learn More](#)

One membership, thousands of options
One Pass gives you all kinds of ways to change up your fitness, with just one membership number.

 Access to Gyms
Work out at gyms and boutique fitness studios near you or while away from home.

 In-Person Classes
Try a yoga, barre, pilates, or weight training class, and more, at a gym or studio near you.

 Online Workouts
Workout at home. Join live, online fitness classes and explore on-demand workouts.
[See all online fitness partners >](#)

 Home Delivery
Fuel your workout! Grocery delivery may be included in your employer's plan.

Fitness facility search

Members can find participating locations by entering an address or zip code

Searches can be filtered by distance, class type and features

One Pass

Dashboard Fitness Home Delivery

Explore Fitness
[Manage Membership >](#)

Find Gyms Online Fitness

Get access with your member code [How to use your code >](#)

MEMBER CODE B680624939 [Print Code](#)

Within 5 miles Class Type Feature Clear Filters

San Francisco, CA 94... [Change >](#) Gym Search

Hide Map Search This Area

Pure Barre

5620 W 36th Street
St. Louis Park, MN 55416
0.85 mi away
(952) 378-1586
[Visit Pure Barre](#)
Membership includes 4 classes per month.
Members have the option to purchase...
[Read More](#)

Lenox Community Center

6715 Minnetonka Blvd
Saint Louis Park, MN 55426
1.31 mi away
(952) 928-6444
[Visit Lenox Community Center](#)

Nominating a Gym

Don't see your favorite gym in the One Pass network?

Nominate the gym by clicking the link, or by calling One Pass Customer Support at 877-504-6830

Get access with your member code [How to use your code >](#)

[Within 10 miles](#) [Class Type](#) [Feature](#)

115 Gym Results

[Don't see your favorite gym? Nominate it here!](#)

Sort by [Distance](#)

Nominate a Fitness Location

Government Form

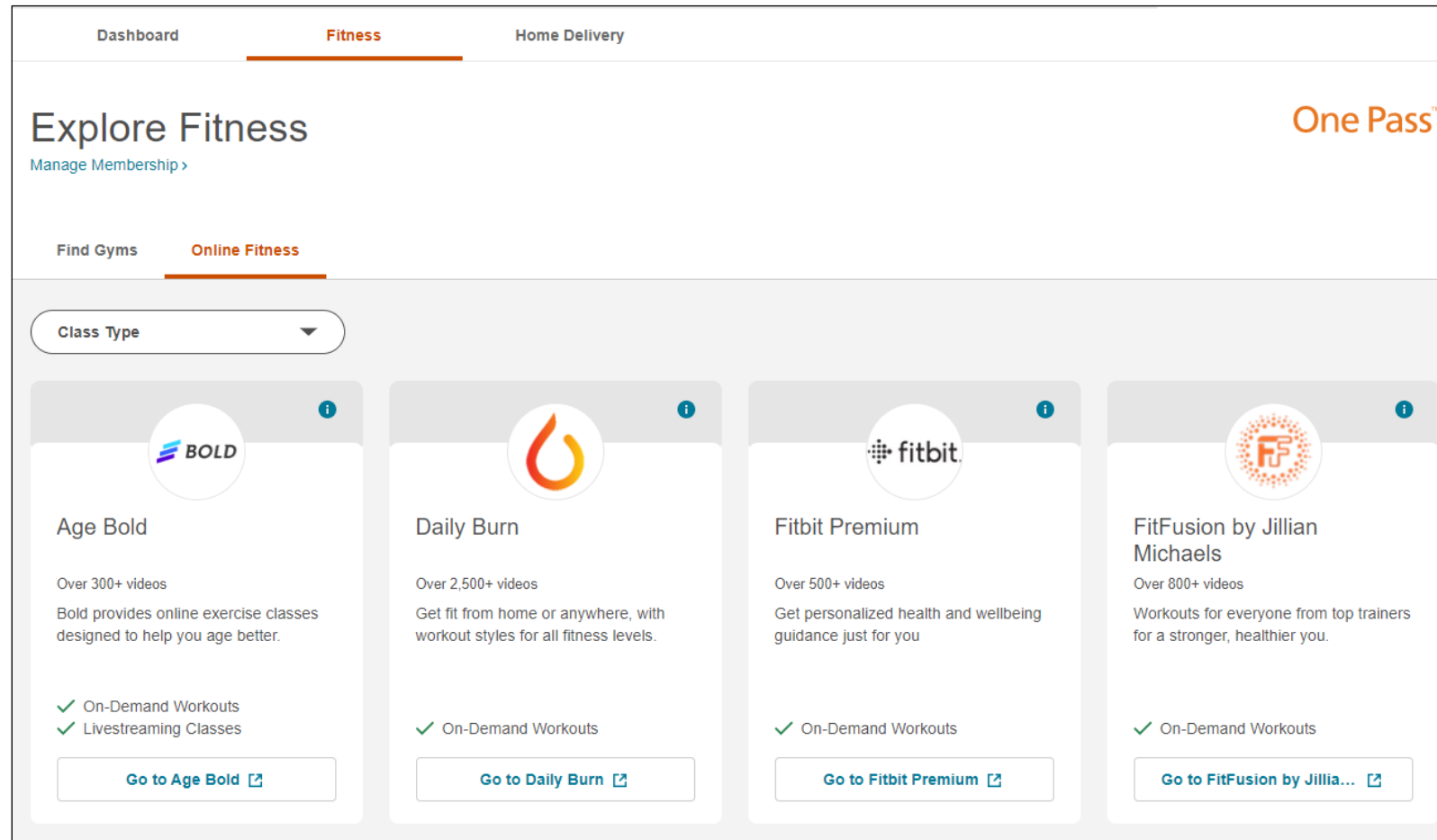
[Sign in to Google](#) to save your progress. [Learn more](#)

* Required

Name of Fitness Location *

Your answer

Online Fitness – on demand & livestreaming digital classes



fitbit premium

openfit.

DAILY BURN

p.volve™

yogaworks

BOLD

pear®

FITNESS ON DEMAND

LIFE TIME

Other participating locations are available in our network.

Home delivery membership thru Shipt and Walmart +

Dashboard

Fitness

Home Delivery

One Pass™

Home Delivery

Manage Membership >


Shipt gets you things you need from stores you trust

Same-day delivery on groceries and household essentials from stores you trust is now included in your membership. You can get your favorite go-to products from your favorite stores delivered to your doorstep. Location restrictions may apply.

MEMBER CODE B680624939 [Copy Code](#)

[How to use your code >](#)

[Go to Shipt](#)




Shipt

NOW INCLUDED IN One Pass™

Get the things you need from stores you trust.

Unlimited same-day delivery of groceries, household essentials, and more brought right to your door – now included with One Pass®.


Member Code [Get Started](#)



Same-day delivery on groceries and household essentials from the stores you trust


With One Pass, the \$99+ annual membership fee is waived.

What Shipt Offers



Get the best shoppers around
Shipt shoppers keep an eye on your preferences, from fresh product to fresh pasta, and more. Our shoppers help you get everything you need, when you need it.

- ✓ Get up-to-the-minute delivery updates
- ✓ Add to your order in real-time




Shop with local and national retailers
You have your go-to products, favorite stores, and must haves! That's why Shipt delivers from the stores people love – like Target, Kroger, or Meijer.

- ✓ Order online or with Shipt mobile app
- ✓ No request too small

Family Memberships




1. Get Started



✕

Adding a family member

What you need to know:

-  You'll be paying for the family member(s) with the payment method you have on file for your account.
-  You'll get to manage any changes to your family members' accounts.
-  If you cancel your account or become ineligible for One Pass, your family member(s) will also lose access to One Pass.

Get Started

Email Address *

Cancel

Continue

2. Provide the required information and click "Continue"

Add Family Member

First, we'll need their basic information.

First Name *

Last Name *

Date of Birth (MM/DD/YYYY) *

Must be 18 years or older

Relationship

Select

Email Address *

Cancel

Continue

3. Choose tier. In a live environment, family members will receive an additional 10% off

[< Back](#)

Choose Their Membership Tier

Next, select which tier is the best fit for your family member. Their tier choice can be different from yours.

Digital

\$10 /month

+ \$25 \$0 enrollment fee

Select Digital

35,000+ Online Fitness Classes

Classic

\$29 /month

+ \$25 \$0 enrollment fee

Select Classic

10,000+ Fitness Locations

10,000+ Online Fitness Classes

Grocery Delivery

Standard

\$64 /month

+ \$25 \$0 enrollment fee

Select Standard

12,000+ Fitness Locations

12,000+ Online Fitness Classes

Grocery Delivery

Premium

\$99 /month

+ \$25 \$0 enrollment fee

Select Premium

14,000+ Fitness Locations

14,000+ Online Fitness Classes

Grocery Delivery

Elite

\$144 /month

+ \$25 \$0 enrollment fee

Select Elite

15,000+ Fitness Locations

15,000+ Online Fitness Classes

Grocery Delivery


4. Confirm payment.

*the credit card on the primary account is the card that will be charged for adding family members and friends

Family Memberships - 1/4 Members Added

Add up to four family members 18 and over to your One Pass account at a 10% discount per member.

Add Family Member



Rick Sanchez

MEMBER CODE NUMBER

A123443931

MEMBERSHIP TIER

Classic

Edit

MONTHLY COST

\$25.00

Edit Member Info

Cancel

One Pass Select Customer Service Overview



Phone Number: 877-515-9364

- No Voicemail Available
- **One Pass Select Customer Support cannot sufficiently support members until launch date and eligibility is loaded and active. Members should not be directed to contact support until post-launch to ensure we can provide the best, most helpful consumer experience**
- For questions prior to launch, please direct members to the FAQ section on the www.OnePassSelect.com site.
- Chat feature is available after launch date on www.OnePassSelect.com site.



Hours of Operation: Monday – Friday 8 AM – 9 PM CST

- Closed Weekends



Holidays Observed:

- New Years Day
- MLK Day
- Memorial Day
- Independence Day
- Labor Day
- Thanksgiving Day
- Day after Thanksgiving
- Christmas Day



One Pass Select Customer Service

Post launch, One Pass Select Customer Support will be the primary team to assist eligible members with One Pass Select related questions. Direct eligible members to contact One Pass Select Customer Support with any questions or issues related to One Pass Select. One Pass Select Customer Support can assist members with:

- Locating in-network gyms
- General One Pass Select program questions
- Assisting the member with a gym nomination
- Issues or complaints about One Pass Select
- Any other questions about One Pass Select

