

PLAN CONTACTS

If you need to reach our plan providers, here is their contact information:

Carrier	Claims Address	Phone Number	Website	Policy No.
City Health Plans				
Anthem Blue Cross EPO & PPO Medical	2 Embarcadero Center San Francisco, CA 94111	(800) 888-8288	www.anthem.com/ca/prism	EPO: 175075T389 PPO: 175075T383
Digbi Health (for City Anthem plans)		(866) 344-2189	www.digbihealth.com/prism	
Kaiser Permanente HMO Medical & Rx	Administration Department P.O. Box 7004 Downey, CA 90242	(800) 464-4000	www.kp.org	8961
Navitus RX (for City Anthem plans)	Navitus Health Solutions, LLC P.O. Box 999 Appleton, WI 54912	(855) 847-1035	benefitplans.navitus.com/nvpsm	Carrier ID: NVPSM
Rx 'n Go Rx (for City Anthem plans)	Rx n' Go c/o Transition Pharmacy 2546 Metropolitan Dr Trevose, PA 19053	(888) 697-9646	www.rxngo.com	1336325265
Teamsters				
Anthem PPO Medical	PO Box 60007 Los Angeles, CA 90060	(800) 688-3828	www.anthem.com/ca	EPO: 856-ME30 PPO: 856-MB30
Kaiser Permanente HMO Medical & Rx	Administration Department P.O. Box 7004 Downey, CA 90242	(800) 464-4000	www.kp.org	7038-10
Northwest Administrative (Teamsters Medical)		(800) 297-4595	www.nwadmin.com	
Optum Rx (for Anthem PPO)	PO Box 29046 Hot Springs, AR 71903	(800) 797-9791	www.optumrx.com	BIN: 610494 PCN: 999 Group:856
CalPERS				
CalPERS Medical		(888) 225-7377	calpers.ca.gov https://www.calpers.ca.gov/page/active-members/health-benefits/plans-and-rates	
CVS Rx (for CalPERS)	CVS Caremark P.O. Box 52136 Phoenix, AZ 85072	(833) 287-3279	www.cvs.com	
Additional Resources				
BCC My Smart Care (FSA)	BCC, Attn: Claims Tow Robinson Plaza, Suite 200 Pittsburgh, PA 15205	(800) 685-6100	CustomerSupport@benxcel.com	
City of Santa Rosa HR Benefits		(707) 543-3060 Email: benefits@srcity.org	flimp.live/CityofSantaRosa	
Concern EAP		(800) 344-4222	Employees.comcernhealth.com Company Code: SantaRosa	SantaRosa
Deferred Compensation MissionSquare	Nick Larry nlarry@missionsq.org	202-759-7067	www.missionsq.org	
Deferred Compensation Nationwide	Lauren Ryan Lauren.Ryan@nationwide.com	(805) 252-3193	www.nationaldeferred.com	
Delta Dental	100 1st St #400 San Francisco, CA 94105	(800) 765-6003	www.deltadentalins.com	Unit 8 only: 3066-01002 Other Units: 3066-0015
Lincoln Financial	PO Box 2578 Omaha, NE 68172-9688	(877) 275-5462	www.lincolnfinancial.com Company Code: LF1572CIT	09-LF1572
Travel Assistance (AssistAmerica)		(800) 872-1414 (US, CAN, PR) (609) 98612344 (Elsewhere)	medservices@assistamerica.com	01-AA-STD-5201
VSP Vision		(800) 877-7195	www.vsp.com	101620